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Advice & Support Services

Hospital Liaison for patients with Brain Injury, including Stroke, and their families

Headway East Sussex is piloting a hospital-based Advice and Support Service for patients admitted with brain injury and their families from September 2016.

Working in partnership with the medical teams, the Headway staff will provide advice and support to people admitted with brain injury and their families/carers. This will include:

- Information about Headway services with support offered to access those services e.g. evening support groups, specialist counselling, carers workshops
- Information leaflets, guidance and advice about brain injury and the management of symptoms
- Follow-up telephone calls and home visits where required to provide ongoing support after discharge
- Referral onto other agencies/services as required including introduction to other Headway groups and branches for out-of-area referrals and sign-posting for benefits advice

Eligibility Criteria: The service is open to all patients over the age of 18 with a diagnosed brain injury (from any cause) and their families. It is particularly aimed at patients with non-traumatic brain injury including stroke as this has been identified as an area of need.

Service Operation: The service runs on **Thursday afternoons**. It alternates between The Royal Sussex County Hospital level 8 (**3pm to 5pm**) and The Princess Royal Hospital Hurstwood Park Centre (**2pm to 4pm**).

Referral: A full referral is not required for the pilot project, however, we need confirmation of a diagnosis of brain injury (an email is sufficient). ***Patients and families can be directed to the service by any of the medical team.*** The HES staff will take the required personal information at the initial meeting with patient/family consent.

For more information, please call the Advice and Support Services Team on the number above or email lisa.wickham@headwayeastsussex.org.uk or laura.randall@headwayeastsussex.org.uk

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Affiliated to Headway UK
The Brain Injury Association
A registered charity

Patron: Baroness Julia Cumberlege
Registered Charity no: 1084715
Limited by Guarantee, Registered in England no: 04027768

